# 569-11-12 Slip-on Bolt Kit

569-11T	Victory Cross Roads/Cross Country	10-13	Black Straight Cut
569-11TQ	Victory Cross Roads/Cross Country	10-13	Black Straight Cut
569-11F	Victory Cross Roads/Cross Country	10-13	Black 45 Degree Cut
569-11FQ	Victory Cross Roads/Cross Country	10-13	Black 45 Degree Cut
569-12T	Victory Cross Roads/Cross Country	10-13	Chrome Straight Cut
569-12TQ	Victory Cross Roads/Cross Country	10-13	Chrome Straight Cut
569-12F	Victory Cross Roads/Cross Country	10-13	Chrome 45 Degree Cut
569-12FQ	Victory Cross Roads/Cross Country	10-13	Chrome 45 Degree Cut



4-8mm 20 X 7/8 SOC Bolt

4- 5/16 Lock Washer

4-6mm 20 X 1 Hex Head Flange Nut



2- Bracket

D&D Performance Enterprises
2923 Edith lane
Ft.Worth, Texas 76117
Phone 817-834-8961
Fax 817-831-4260

Victory Cross Country / Cross Roads

"Boss" Slip-On

569-11/12

- 1. Disconnect battery. Negative terminal first.
- 2. Remove the saddlebags, stock heat shields and mufflers. Retain the saddlebag support rubber mounts and the rear muffler hardware, they will be reused.

2010-2013

- 3. Open package and inspect the system. No warranty for cosmetic blemishes after the system is installed.
- 4. Install the retained saddlebag support rubber mounts onto the supplied support bracket. The recessed slot faces down. Install the bracket on the pipe using supplied hardware. Use blue thread locker on these bolts.

- Install new D&D mufflers using the stock rear most mount bolts. Make sure the supplied clamps are even with the end of the muffler.
- 6. If using saddlebag guards, attach guard to the support bracket using the 4 supplied 6mm bolts.
- 7. Check fit and alignment.
- 8. Tighten rear muffler mounts, starting at the back and moving forward.
- 9. Tighten muffler clamps to 150 in.lbs.
- 8. Clean mufflers with glass cleaner to remove all oil and fingerprints.
- 9. Install stock heatshields and saddlebags.
- 10. Install Victory download from dealer.
- 11. Reconnect battery.
- 12. Start motorcycle and check for leaks.

## D&D Performance Enterprises 2923 Edith Lane Ft. Worth, TX 76117

Phone (817) 834-0996 e-mail danddexhaust@email.msn.com FAX (817) 831-4260

## Warranty on Chrome

We take every step and precaution to produce a perfect Chrome Finish. All of our Exhaust Systems are hand polished, double nickel and chrome plated. However, consistent perfect Chrome finishes are not possible without two or three hand polished copper base layers. While this may sound good it is cost prohibitive to the point of double the price or more.

In the real world, if you ride your Bike, all of this would be lost in a couple of weeks and you would be out several hundred Dollars for nothing.

All of our Systems are inspected to meet our criteria as follows:

- Visual inspection from the aspect of the System installed on the Bike. Imperfections that are visible at a few inches under fluorescent lighting disappear when standing next to your Bike.
  - Specks and scratches on the bottom, inside, or anywhere they do not show are disregarded.
  - Peeling chrome is a defect and is rejected.
  - Discoloration in a visible area is rejected.

It is always possible for a rejectable defect to slip through inspection. We apologize if this has happened to you. Please follow these steps in order for us to process your warranty claim. Be aware that peeling chrome or a mechanical failure are the only qualifying defects after a system has been installed

- 1. Call or email for a RMA number; must be on carton.
- 2. Circle the defect with felt tip marker.
- 3. Package the System carefully; if it incurs shipping damage we will not be able to make a fair determination of your warranty claim.
- 4. Only peeling chrome or a mechanical failure will qualify for warranty after a system has been installed.

#### **D&D PERFORMANCE ENTERPRISES INC.**

2923 Edith Lane Fort Worth, TX 76117

### ONE YEAR CONDITIONAL WARRANTY

D&D Performance Enterprises Inc. backs this, and all, D&D products with a One Year Conditional Warranty under the following conditions:

- Warranty period starts at date of purchase by end-user.
- The system <u>must have</u> been installed using the Installation Instructions provided with this system.
- The system must not be crash-damaged; the silencer bracket must not have been moved; the system must not have been misused or improperly maintained.
- Warranty <u>does</u> <u>not</u> cover carbon fiber discoloration, or rust.
- All warranty claims must be made directly to D&D Performance Enterprises Inc. by first calling our tech line (817) 834-0996 for authorization and instructions.
- All warranty claims must be accompanied by a purchase receipt; no exceptions will be made.

"SEMICHROME" AS SOON AS POSSIBLE BREAK-IN PERIOD OF YOUR CHROME. DISCOLORATION DURING THE AND THE DISCOLORATION NO LONGER A GOOD METAL POLISH LIKE IT IS IMPORTANT TO REMOVE IT WITH YOU MAY EXPERIENCE SOME UNTIL THE CHROME IS SEASONED APPEARS.